

Serious incident and fatality-related worker perception data

Guidance:

Consider the following survey items to collect worker perceptions related to serious incidents and fatality prevention. The organization can administer a sampling of these items as a stand-alone survey or incorporate selected items into an existing worker engagement survey. The organization can also use individual items to collect feedback from employees during in-person training sessions, toolbox talks or pre-shift meetings and compile the responses.

Compile responses and relevant notes and check for alignment among various employment levels. Insights and data trends can also serve as evidence of worker engagement and organizational readiness. Identify, discuss and prioritize common perceptions to reinforce or address as appropriate. Track necessary corrective or preventative actions to completion.



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1: Management puts a high priority and acts on preventing serious incidents and fatalities.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap,
please describe:

2: The organization treats worker safety and health as a core value and never compromises it for short-term financial goals.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap,
please describe:

3: After an incident or near miss, management is more concerned with correcting the hazard than assigning blame or issuing discipline.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap,
please describe:

4: My supervisor is more concerned about identifying the potential for serious incidents and fatalities than about the company's safety statistics.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap,
please describe:

5: The organization encourages the reporting of potentially serious hazards.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap,
please describe:

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6: I can report hazardous conditions without fear of negative consequences.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap,
please describe:

7: I am confident that the organization will take appropriate corrective actions to resolve conditions that could cause fatalities and serious incidents.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap,
please describe:

8: Incident investigations focus on learning and tracking corrective or preventative safety measures to completion.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap,
please describe:

9: Audits take place to identify gaps in safety and to drive continuous improvement.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap,
please describe:

10: The organization prioritizes and closes out corrective and preventive safety actions (including work orders) in a timely fashion.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap,
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11:

The organization ensures that equipment labelling and signage are clear and easily understood.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap,
please describe:

12:

The organization ensures that controls and switches are easy to understand.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap,
please describe:

13:

Work shifts allow for adequate rest. Fatigue is uncommon.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap,
please describe:

14:

The work environment allows for the completion of high-risk tasks without distraction.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap,
please describe:

15:

The organization provides adequate time for the safe completion of high-risk tasks, regardless of production pressure.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap,
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16:

The organization provides ample opportunity for workers to stay hydrated during the workday.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap, please describe:

17:

The organization assigns high-hazard tasks to personnel with the skills required to perform those tasks safely.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap, please describe:

18:

The organization supports key safety and health programs with the necessary resources (personnel, time and so on).

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap, please describe:

19:

My work group has sufficient staff to get our work done safely.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap, please describe:

20:

Front-line workers participate in setting goals for safety.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap, please describe:

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21:

The organization clearly communicates information to workers that they need to operate safely.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap, please describe:

22:

The organization informs workers of actions taken to resolve hazards with serious incident or fatality potential.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap, please describe:

23:

The organization provides newly assigned workers with safety training specific to their work responsibilities.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap, please describe:

24:

The organization uses clear terminology for work instructions and procedures involving high severity hazards.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap, please describe:

25:

The organization provides adequate training about the potential for serious incidents or fatalities.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap, please describe:

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26:

The organization takes corrective or preventative actions promptly whenever management learns about a high-severity hazard.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap,
please describe:

27:

The organization provides me with safety training on high-severity hazards related to the tasks I perform each day.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap,
please describe:

28:

Workers participate in the development of safe work practices.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap,
please describe:

29:

The organization disables unsafe processes and equipment and does not operate them until they have replaced or repaired defective safety devices.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap,
please describe:

30:

The organization trains workers to identify high-severity hazards and to control or reduce their risk.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap,
please describe:

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31: The organization communicates process changes well in advance.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap,
please describe:

32: The organization ensures that procedures, training and work instructions adequately address high-severity hazards.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap,
please describe:

33: The organization performs a formal hazard assessment when they make process changes.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap,
please describe:

34: The organization rarely requires unexpected equipment repairs.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap,
please describe:

35: The organization equips high-risk operational procedures with adequate warning mechanisms.

VERY FALSE 1 2 3 4 5 6 7 8 9 10 VERY TRUE

If there is a clear gap,
please describe:

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36: Personal protective equipment does not interfere with my ability to do my job safely.

VERY FALSE



VERY TRUE

If there is a clear gap,
please describe:

Total: Combine and calculate average scores.



Notes or comments

